



80 Rochester Avenue Portsmouth, NH 03801 V.603.433.7232 F.603.436.8152 http://globafone.com

AGREEMENT FOR IRIDIUM SATELLITE SERVICES

Please complete all three pages and fax to GlobaFone on 603.436.8152

1. CUSTOMER BILLING INFORMATION

Agency Name _____

Primary Contact _____

TAX ID: _____ - _____ If tax exempt, check here (Please provide a copy of exemption certificate)

Billing Address _____

City _____ State _____ Post Code _____

Country _____

Phone (Daytime) _____ Phone (Evening) _____

FAX _____ E-Mail _____

Payment Preference:

Direct Monthly Billing (Subject to Credit Approval)

Automatic Credit Card Payment Card Number _____ Expiration _____

Prepaid Service

To Be Completed by GlobaFone : _____

2. SERVICE PLAN SELECTION & RATES

Voice Services: *(Please select a plan)*

Plan name	Monthly Service	Included minutes	Additional minutes
___ Basic	\$35.00	0	\$1.59
___ Standard	\$60.00	20	\$1.49
___ Traveler	\$150.00	100	\$1.44
___ Global	\$350.00	250	\$1.39
___ Supreme	\$550.00	400	\$1.34
___ Military	\$800.00	600	\$1.29

___ Yes I would like Voice Mail Service *(there is a \$5.95/month charge on the Basic plan. No additional charge for this service on all other plans)*

There is a one time activation fee of \$50 per phone activated. The above charges are for calls originating anywhere in the world to anywhere in the world. Calls to another Iridium terminal will be charged at \$0.99. Calls from an Iridium terminal to a Globalstar, Inmarsat, or Thuraya terminal are charged at \$11.00 per minute. Short data messages can be sent to an Iridium voice terminal at charge from the Iridium.com web site.

All Service Agreements are for one (1) year term.

I acknowledge that I have read and understand all the terms and conditions included in all pages of this Agreement and I agree to be bound thereby, or if I am signing in a representative capacity, I agree that the entity for which I am signing will be bound thereby. If signing on behalf of an entity, I represent that I am a duly authorized representative of that entity (named above at "Customer Billing Information") and I have submitted this application in my official capacity as indicated below at "Title." If I am representing a corporation, I acknowledge that the execution of this document has been authorized by all necessary corporate actions. I authorize GLOBAFONE or its representatives to access and review the information and references identified in this application, and all other relevant information and materials for the purpose of identifying the financial status and creditworthiness of the applicant.

Customer Authorization Date	Title	Date	GlobaFone Authorized Representative
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3. Terminal Information

Phone IMEI _____ (Serial Number)

SIM Number _____

Phone Number _____

**Use additional copies of this page for additional terminals as necessary.
GlobaFone Inc. Mobile Satellite Services Terms and Agreement**

(1) Availability Of Limited Service: Service is generally available to satellite terminals equipped for this service when within the satellite footprint. Service is furnished to Customer or Customer's authorized user. A telephone number may not appear in more than one terminal. Customer has no property right in such number. GLOBAFONE reserves the right to assign, designate, or change such number, when, in its sole discretion, such action is reasonably necessary in the conduct of its business.

(2) GLOBAFONE Service: Customer has contracted to have GLOBAFONE provide the service under the terms detailed on the front page of this Agreement at Section II. Iridium service is provided by Iridium Satellite LLC. Customer agrees to remain as a subscriber of the service for a period of one year from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon.

(3) Early terminations: Early terminations during the first year of service are subject to a \$400.00 cancellation fee. Customer may renew for successive one (1) year service periods at the same terms and conditions contained herein. Notice of termination should be made in writing to the GLOBAFONE Client Services 80 Rochester Ave Portsmouth, NH 03801 USA no less than thirty (30) days prior to the expiration of any term of this Agreement. This Service Agreement cannot be assigned without the written consent of GLOBAFONE. GLOBAFONE reserves the right to terminate this Contract at any time during the contract period.

(4) Invoicing and Guarantee of Payment of Services: GLOBAFONE will invoice customer monthly. This bill is due and payable upon receipt. Monthly recurring charges are billed monthly in advance. Customer understands that they are responsible for all air time charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee authorized against a valid accepted credit card.

(5) Taxes: The price of the service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse GLOBAFONE for any such taxes.

(6) Non-Payment / Breach: A late charge of 1-1/2% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. Customer shall pay GLOBAFONE all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by GLOBAFONE in exercising any of its rights under the Agreement. Should Customer's service be suspended for non-payment GLOBAFONE will charge a re-commissioning fee of \$50.00 per mobile terminal for re-activation of the suspended terminal.

7) Limitation Of Liability: The satellite services provided by GLOBAFONE may be temporarily interrupted, delayed or otherwise limited and is not available everywhere in the world. GLOBAFONE makes no representation that it can provide uninterrupted service. Furthermore, GLOBAFONE shall have no liabilities or credit due for interrupted service unless caused by the gross negligence of GLOBAFONE. GLOBAFONE shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control. GLOBAFONE MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. GLOBAFONE SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

(9) Subscriber Terminals and Equipment: Unless provided otherwise, GLOBAFONE is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is stolen, Customer should call GlobaFone for terminal deactivation as soon as possible. Customer is responsible for all charges as agreed upon in this Agreement, whether authorized by Customer or not.

(10) Licensing: Customers wishing to operate satellite phones while in foreign territories shall be required to obtain any and all licensing or approvals that may be required to operate within that territory. GLOBAFONE does not guarantee any authority to radiate from territories other than those allowing trans-border operation of satellite equipment.

(11) Governing Law: This contract is governed by the laws of the State of New Hampshire and applicable tariffs.

5. Fax all three pages of this application to GLOBAFONE at 1-603-436-8152 or mail the application to:

**GlobaFone Inc.
 80 Rochester Ave
 Portsmouth, NH 03801**